

Requirements to become a Family Holidays Destination

In order to obtain the Family Holidays Destination certificate, municipalities and tourism areas must undergo an **auditing process**, as well as meet certain **strict requirements and parameters**.

These assessment parameters and criteria apply to the municipality and the tourist area, as well as to **the establishments and services**. Thus, they affect:

- Main **resources** for municipal activities and **services**.
- **Lodging** companies.
- **Restaurant** and **food** companies.
- **Complementary offering** companies.

The assessment criteria include:

- Improvements in **lodging, infrastructures and restaurants**.
- Implementation of **services** specially designed for families.
 - Crèche facilities on the beach.
 - Children's games area.
 - Playgrounds.
 - Multilingual babysitting services.
 - Active and passive security.
 - Monitors in the play areas.
 - Anti-slip paving at the pools.
 - Presence of lifeguards.
 - Signs indicating dangers.
 - High chairs and children's chairs in restaurants.
 - Leisure activities for children.
 - Information in various languages.
 - Adjoining rooms.

The goal is to guarantee **vacations** or stays that are **ideal for families**, offering all the guarantees and maximum safety.

The implementation of the brand is a **gradual process**:

- The **first year**, **15% of the offering** at the Family Holidays Destination must meet the requirements.
- In the **third year**, the percentage goes up to **25%**.
- In the **fifth year**, the percentage is **35%**.

For more information, please contact to:

Catalunya Tourism

Tel: +34 93 484 99 00

turistex.diue@gencat.net