European Public Mosaic (EPuM). **Open Journal on Public Service**

Editor

Agustí Colomines i Companys Director of the Public Administration School of Catalonia (EAPC)

Assistant Editor

Maria Eulàlia Pla Rius Deputy Director-General for Research and Training in Senior Management

Assistants to the Editor

Núria Guevara Pedemonte Head of the Research, Publications and Documentation Unit (EAPC)

Elvira Riera Gil

Secretary to the Editorial Board and Senior Specialist in Research and Publications (EAPC)

Josep Ginjaume Font Research, Publications and Documentation Unit (EAPC)

Editorial Board

Manel Bardavio Novi Assistant to Director (EAPC)

Montserrat Clavell Vergés Subdirectorate-General for Administration, Services and External Policy (EAPC)

Tània Fernández Lleonart Head of the Senior Management Unit (EAPC)

Jesús Palomar Baget Project Manager for Communication, Dissemination and Social Media (EAPC)

Lluís Ràfols Ràfols Head of the Continuous Professional Training Unit (FAPC)

Advisory Board

Amadeu Alfataj Tardio Permanent Representative of the Government of Catalonia to the European Union

Elsa Artadi Vila

Director-General for Interdepartmental Coordination of the Government of Catalonia

Marc Balaguer Puig Director of Ivàlua, the Catalan Institute of Public Policy Evaluation

Lluís Bertran Saura Deputy Director-General for Administration,

Services and External Policy (EAPC) Gabriel Capilla Vidal

Director of the Centre for Legal Studies and Specialised Training (CEJFE) of the Government of Catalonia

Albert Carreras de Odriozola Full Professor at the Faculty of Economic and Business Sciences, Pompeu Fabra University (UPF)

Jordi Graells Costa Director-General for Citizen Services

of the Government of Catalonia Mireia Grau Creus

Head of Research at the Institute of Self-Government Studies of the Government of Catalonia

Dolors Llorens Ardiaca

Head of the Department for Innovation and Public Employment Analysis of the Ministry of Governance, Public Administrations and Housing of the Government of Catalonia

Lourdes Muñoz Santamaría Founder of BCN Iniciativa Open Data

Sergi Pardos-Prado Permanent Official Fellow in Politics at Merton College, University of Oxford

Clara Ponsatí Obiols Professor at the Institute for Economic Analysis of the Spanish National Research

Marc Sanjaume Calvet Advisor to the Institute of Self-Government Studies of the Government of Catalonia

Anna Tarrach Coll Director-General for Budgeting of the Government of Catalonia









European Public Mosaic (EPuM). **Open Journal on Public Service**

No. 1 / June 2017 ISSN 2565-0378

DOI: 10.2436/20.8030.08.1 eapc.gencat.cat/epum

epum.eapc@gencat.cat

Subscriptions here

This journal is published three times a year. The articles published reflect only the opinions of their authors.



Creative Commons

This work is subject to a Creative Commons license. Its reproduction, distribution and public communication for non-commercial uses are thus permitted as long as specific credit is given to the authors, and to the Public Administration School of Catalonia as publisher of the journal. More information on the license 3.0 here.

- © Photos by 123rf (page 8 Aleksandar Radovanovic, 10 rawpixel, 13 rawpixel, 14 luminastock, 16 rawpixel, 20 strangeways70, 23 ostill, 24 Daniel Ernst, 29 Paolo Amiotti, 30 tolikoffphotography, 33 dizanna, 34 Christian Mueringer, 38 Shahid Khan, 41 Olha Rohulya, 42 Dmitriy Shironosov, 43 Shahid Khan).
- © 2017, Escola d'Administració Pública de Catalunya (Public Administration School of Catalonia) Barcelona, June 2017